

CHECK-IN FOR CALL CENTER CUSTOMERS

A CHECK-IN FOR CALL CENTER CUSTOMERS WITH SECRETARIAL MESSAGES CALL 514-359-5555 TOLL FREE: 1-877-359-5556

- Press 1 for English or stay online for French
- Enter your client number followed by the # sign
- Enter the passcode followed by the # sign
- The system will advise you if you have messages. Press 8 for options
- Press 9 to hang-up
- Press 0 to go to the operator

B CHECK-IN FOR CALL CENTER CUSTOMERS WITH VOICE MAIL MESSAGES (ONLY) CALL 514-359-5555 TOLL FREE: 1-877-359-5556

- Press 1 for English or stay online for French
- Enter your client number followed by the # sign
- Enter the passcode followed by the # sign
- The system will advise you if you have messages
- Press 7 to listen to the message
- Press 3 to delete the message
- Press 5 to save the message
- Press 6 to skip the message
- Press 7 to replay to the message
- Press 8 for options
- Press 9 to hang up

C CHECK-IN FOR CALL CENTER CUSTOMERS WITH SECRETARIAL & VOICE MAIL MESSAGES CALL 514-359-5555 TOLL FREE: 1-877-359-5556

- Press 1 for English or stay online for French
- Enter your client number followed by the # sign
- Enter passcode followed by the # sign
- The system will advise you if you have messages
- Press 7 to listen to the message
- Press 3 to delete the message
- Press 5 to save the message
- Press 7 to replay to the message
- Press 8 for additional options
- Press 9 to hang up
- Press 0 to go to the operator